

# Albert Williams

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## SUMMARY

Reliable worker comfortable handling demanding tasks across shifts. Proven resourcefulness. Established reputation for punctuality and dedicated work ethic. Also, experienced in packing, shipping and organizing orders and items. Flexible individual willing to take on all tasks and projects to assist the team. Consistently delivers broad scope of superior and reliable duties with exemplary safety record.

## SKILLS

- Resource Management
- Meal Preparation
- Pantry Restocking
- Vendor Relations
- Dish Preparation
- Verbal and Written Communication
- New Hire Training
- Customer Service Oriented

## EXPERIENCE

### **Package Handler**, UPS, Oct 2024-Current

Windsor Locks, CT

- Loaded, unloaded, and organized packages in a high-volume warehouse environment.
- Ensured timely and accurate sorting for local and regional deliveries.
- Maintained safety procedures and adhered to strict timelines.

### **Pre-Loader**, FedEx, May 2025 – Current

Middletown, CT

- Prepared delivery trucks by scanning, organizing, and stacking packages.
- Collaborated with team members to streamline daily loading procedures.
- Ensured accurate inventory counts and reduced package damage during loading.

### **Chef Assistant**, Breezes Island Bar and Grille, May 2022-Sept 2023

Queens, NY

- Monitored food preparation methods, portion sizes and garnishing of dishes to ensure that food was prepared in accordance with the restaurant's recipes and presentation standards.
- Ensured compliance with all health, safety and hygiene regulations within the kitchen area.
- Trained new chefs on proper cooking techniques and menu items.

**Agricultural Worker**, Otisco Orchard, Aug 2021-December 2021

Marietta, NY

- Harvested crops at the appropriate time, ensuring quality control standards were met.
- Operated farm machinery such as combines and balers during harvest season.
- Loaded trucks with harvested products for delivery to markets or processing facilities.

**Guest Service Representative**, Hilton Rose Hall Resort & Spa, Jan 2020-Jul 2021

Montego Bay, Jamaica

- Greeted guests and provided information regarding hotel services, amenities, and local attractions.
- Resolved guest complaints in a professional manner.
- Processed payments for room charges, taxes, and other incidentals as required.
- Provided excellent customer service to ensure repeat customers.

**EDUCATION AND TRAINING**

Certificate

Food And Beverage , Granville Vocational Training Centre, Jamaica April 2011