

# Arman Imani

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## EXPERIENCE

### Bombardier Recreational Products

*Assembly Operator*

November 2021 - Present

### Simorq Tejarat Total Solution

*System Administrator*

August 2019 - June 2021

- Upgraded 20+ HP Gen9 Integrated Lights-Out (iLO) systems, the HP Service Pack for Proliant (SPP), and over 20 ESXi hosts hosting 300+ virtual machines, resulting in a more secure environment.
- Installed a PRTG monitoring system and added sensors from 20+ HP iLO values via SNMP to monitor the HP-Servers and also routers, switches, storage devices, etc. ultimately resulting in direct warning notifications in the Service Desk Plus system and automatic ticket creation for problem resolution.
- Created 150+ and administer 300+ Linux and Windows VMware virtual machines for implementing company projects.
- Upgraded domain controller from 2008 R2 to 2019.
- Redesigned the server room by adding two new racks, each with modular power supplies, UPS systems, and two switches, along with a Dell EMC storage system. We also performed Cisco Switch stacking on the switches, transferred the previous servers to the new room, and carefully wired the cables inside the racks to maintain redundancy.
- Administer backup solutions via Veeam Backup & Replication.
- Respond to various technical issues from 50+ users via a ticketing system.

### NanoAlvand Pharmaceutical Co.

*IT Specialists*

August 2016 - August 2019

- Duties include Installing and configuring 300+ OS via Windows Deployment Service (WDS) setup user accounts and permissions, allocate storage, Troubleshoot network/configuration issues, and resolving hardware issues for 500+ users.
- Set up a system to run the Enterprise Resource Planning (ERP) executable file on a web server, resulting in easier and faster access for 200+ users across multiple branches.
- Administer VoIP Isabel Phone Systems
- Administer 30+ Ubiquiti UniFi access point Wi-Fi System
- Monitor alerts via Zabbix/emails and respond appropriately with occasional on-call duties

### Iranian Welding Research and Engineering Center

*Help Desk Analyst*

January 2015 - June 2016

- Provided support and troubleshooting of workstations for 50- employees.
- Assisted system administrators with the racking, labeling, and configuring of HP servers.
- Follow and update documentation of procedures both for internal and external usage.

- Create and administer Users & Groups via Active Directory.
  - Improved website design and daily content updates through the relevant dashboard.
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## EDUCATION

**Bachelor of Information Technology Engineering, Islamic Azad University, Iran** September 2010 - January 2015

My Bachelor's thesis researched DDoS attacks and their mitigation techniques, providing me with valuable knowledge and skills to prevent and mitigate such attacks.

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## TRAINING COURSES (IN HIGHER EDUCATION INSTITUTES)

Microsoft Certified Solutions Associate (**MCSA**) Pack 2012, **CCNA** (Cisco Certified Network Associate) Routing and Switching, **SQL Server 2017 Administration**, **CompTIA Network+**, **CompTIA A+**, **LPIC-1** Linux Professional Institute Certification

I am currently studying for the **AWS Certified Solutions Architect - Associate** (SAA-C03) certification.

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## SKILLS

Experience with Windows 11, Windows Server 2022, VMware vSphere 8, Unix-based OS, and Kerio Control, equip data centers, Veeam Backup & Replication, PRTG, Change Management, and Incident Management.

Familiar with Cisco ASA FirePower, High Availability Clustering.

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## LANGUAGES

English, French (A2), Farsi, Azerbaijani