



## **BURAK TÜRKMEN**

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### **PERSONAL INFORMATIONS**

*Nationality : TURKISH  
Place Of Birth : ISTANBUL  
Date Of Birth : 31/03/1972  
Marriage Status : Married  
Children : 1 son (18 y), 1 daughter (4y)*

### **EDUCATION**

*1992 – 1996 : Bachelor Degree in German Language Teaching ,19 Mayıs University Samsun  
1983– 1990 : Cagaloglu Anatolian College, Istanbul  
1979 – 1983 : Koca Ragip Pasa Elementary School, Istanbul*

### **WORK EXPERIENCES**

*2019 – Current **WORLD CARGO SOLUTIONS TR,**  
**Cargo Operations/Warehouse Quality & Safety Management Auditor**  
**on behalf of Pegasus Airlines & Jazeera Airlines & Flynas Airlines***

- Responsible from conducting&managing external audits, Quality Process of World Cargo Solutions TR, Cargo Operations Manual revisions and Cargo Operations Irregularities. Ensure collabration&coordination with Pegasus Airlines Cargo Department and Safety Management & Quality Compliance*

*Monitoring Directorate, Ensure collabration&coordination with World Cargo Solutions Düsseldorf.*

- All cargo operations network handling/stations of Pegasus Airlines :  
Swissport, Wfs, Aviapartner, Acciona, Serviceair, Ahs, Menzies, Fraport, Cargogate, Wisag, Apron, QAS, Dnata, Nas, Tav, QAS, Royal Jordanian Cargo, MEAG, Cargo Center, Skyserv, Etihad Airport Services, OMAN AIR SATS LLC, Maman, etc.(55 station audits per year)*

*2015- 2019 **PEGASUS AIRLINES, Senior Specialist at Cargo Safety and Quality**  
- New Destination Risk Studies, New Station Cutover Operations,  
Internal/External Audits, Iosa Audit 2016-2018, Cargo Annual Audit Plan Study, Monitoring AQD (Aviation Quality Database) Assesments Reports*

- All cargo operations network handling/stations of Pegasus Airlines have been audited between 2015-2019: Swissport, Wfs, Aviapartner, Acciona, Serviceair, Ahs, Menzies, Fraport, Cargogate, Wisag, Apron, QAS, Dnata, Nas, Tav, QAS, Royal Jordanian Cargo, MEAG, Cargo Center, Skyserv, Etihad Airport Services, OMAN AIR SATS LLC, Maman, etc.(55 stations audit per year)*

- *Cargo Quality & Safety Auditor, Pegasus Safa Team Member, Monitoring Aqd Risk Module, Risk Management Studies, Management of Change Studies, New Destination Risk Studies, Personnel Reporting Of Operational Hazards Deficiencies, Investigation Of Accidents And Incidents, Identification And Analysis Of Operational Hazards And Potentially Hazardous Conditions, Dissemination Of Safety Information To Appropriate Management And Operational Personnel (Safety Survey, Safety Bulletin, etc.)*

**2011 – 2015 : PEGASUS AIRLINES, Senior Specialist at Ground Operations Department (Training, Quality, Safety)**

- *Training: Safety Management System, Dgr Cat 9-10, Load & Balance, Ramp Safety, Ground Operation Management*

- *Quality: Ground Ops Audits, New Destination Risk Studies, New Station Cutover Operations (2011-2015), Internal/External Audits, Iosa Audits 2010-2012-2014, Ground Ops Manual, Read&Sign and Safety Bulletines Preparations*

- *Safety: Ground Safety Advisor, Ground Incident Investigations, Saw Airport Ramp Safety Group Member, Safety Action Group Member, Pegasus Safa Team Member, Monitoring Aqd (Aviation Quality Database) Assesments Reports & Aqd Risk Module, Risk Management Studies, Management of Change Stuides, Occupational Health And Safety Group Member, Iata GroundDamage Database Member, IOSA Audits 2010-2012-2014*

**2009 -2011 : PEGASUS AIRLINES, Asst. Airport Services Manager (SAW Airport)**

- *Monitor and Supervise Ground Handling Company & Self Handling Services, Managing the daily operation and ensure safe & secure maintenance of on-time operations and cost effective Pegasus Airlines operations in SAW Airport to achieve regulatory compliance, operational efficiency: Airside Operations, Check-in, Boarding, Aircraft Turn around, Transfer Passenger Process Management in contact with OCC Department*

**2007 -2009 : HEAS & ISG Ground Operations and Passenger Services (SAW Airport)**

- *Operations Specialist-Load/Turn Around Controller*

**2007 -2009 : CORENDON AIRLINES, Wet Lease Base Manager (For Sudan Airways)**

*Sudan Khartum Wet Lease -Ops, Occ, Dispatch, Crew Planning, Jeppesen Charts Management.*

**2006 -2007 : CORENDON AIRLINES, Asst. Station Manager (SAW Airport)**

- *Monitor all Ground & Self Handling Services, Managing the daily operation and ensure safe & secure maintenance of on-time operations and cost effective Pegasus Airlines operations at SAW Airport to achieve regulatory compliance, operational efficiency, Flight Plan Delivery, Ctot control, Crew Planning, Crew Briefings, Station Management*

1996-2006 : **HAVAS GROUND HANDLING, Several Positions (Atatürk Airport-Istanbul)**

- Ataturk Airport- Pax Service Agent, (Check-in, Boarding, Arrival Service Processes)

-Ataturk Airport- Operation Specialist-Load/Turn Around Controller (Aircraft Turn around Processes)

1992-1993 : **ADORA GOLF RESORT HOTEL, Professional Entertainer  
(Antalya – TURKEY)**

### **AVIATION CERTIFICATES:**

- AVIATION QUALITY AUDITOR, Aviation Quality Services, Frankfurt-2019
- Iata Dgr Instructional Techniques-Dgr Cat9-10 Instructor Iata Center-Geneva- 2011
- Sms Instructor & Auditor Aeroex Gmbh-Istanbul-2013
- Dgr Cat6 Pegasus Airlines-Istanbul-2016

### **CONFERENCES:**

1. EASA-FAA International Aviation Safety Conference 2013, Paris France
2. 2th Ground Damage Stakeholders' Meeting-16-17 September 2013, Barcelona Spain
3. 2nd Aircraft Ground Damage Stakeholders' Meeting-23.- 24. September 2014 | FRAPORT Frankfurt a. M., Germany

### **ACHIEVEMENTS & PROJECTS:**

1. Dangerous Goods Instructions Book for CAT9-10 for Civil Aviation Authority of Turkey-2011
2. No Touch Policy Project for Pegasus Airlines - 2011
3. Management of Change of External-Jet Bridge Ground Power Project of Pegasus Airlines-2012
4. Management of Change for Aircraft Fleet Change (Boeing-Airbus)-2012
5. Organization of Annual Meeting of all Handling Companies & GSA 's of the network stations of Pegasus Airlines – 2012-2013
6. Ground Operations Safety Booklet Project-2013

### **INTERESTS FOR AVIATION BUSINESS:**

1. IATA AHM Manual Current Edition
2. Airport Management System-SITA
3. ICAO Annexes
4. Airport Operational Database Systems
5. A-CDM & ICAO Collaborative Decision-Making (CDM)
6. Flights Information Display Systems (FIDS)
7. Airport Terminal Operations
8. Worldwide Airport Terminal Investment Projects
9. IATA – EASA Portals

### **COMPUTER KNOWLEDGE**

Windows NT, Microsoft Office; Excel, Word, PowerPoint, Internet

### **FOREIGN LANGUAGES:**

English: Reading: Advanced, Writing: Advanced, Speaking: Advanced

German: Reading: Advanced, Writing: Advanced, Speaking: Advanced

### **HOBBIES:**

1. Music Concerts
2. TEDX – TED Talks
3. Travelling
4. Documentaries, Vintage Music & Book Archive, Opera
5. Nature Photography