

# Bilgehan Ercan

Electrical Electronic Engineer



📍 Narlıdere/İzmir/Türkiye

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## Education

**Marmara University**  
MSc. Management Engineering  
2022 –2024

**Yaşar University**  
Electrical Electronics Engineering  
2016 – 2021

## Expertise

- Field Service (Electronic & Mechanical)
- IT (Windows, Hardware, IP Devices)
- MS Office
- SQL
- English C1
- German B2

## References

**Çetin Demirel / Spartakus Yazılım**  
General Manager  
(+90 506 586 95 03)

**Eren Gökdağ / SGM Elektrik**  
CEO&Owner  
(+90 532 385 48 68)

## Other

- USA visa valid until 2033
- Military service completed

## WORK EXPERIENCE

### Senior Field Service Engineer

Switch International  
([www.switchbowling.com](http://www.switchbowling.com))

#### January 2022-

I am responsible from software and hardware part of the system. Organize customer visits, provide on-site service, installation and training. I have been to around 15 countries and many cities in Türkiye for service, training and installation.

I am also experienced about Microsoft Office, Windows, computer hardware, IP phones, and printers. I provide support and training on these issues.

### Technical Support Engineer & SQL Developer

Spartakus Software ([www.spartakus.com.tr](http://www.spartakus.com.tr))

#### 2021-2022

Technical Support, Oracle SQL and PL/SQL development.

SQL development and technical support for ERP product.

### Electrical Electronic Engineer Intern

SGM Electric (<https://www.sgmelektrik.com.tr>)

#### 2018-2021

While I was studying at university, I worked here as an engineer intern during the summer holidays. I generally worked in the field, Distribution board design and installation, solar panel and generator installation.