

# CHUKWUEMEKE IKPEASONIM

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*System Engineer with decade of experience excelling in managing and optimizing IT infrastructure. Demonstrates a strong ability in performance tuning, problem resolution and ensuring seamless operations. Passionate about leveraging advanced analytical skills to drive innovative solutions and future technological advancements.*

## EXPERIENCE

**APRIL 2020 – JULY 2024**

**SYSTEM ENGINEER, WEALTH BUILDERS**

- Specialty in implementing and maintaining intricate IT infrastructure solutions.
- Skilled in configuring and managing virtual environments.
- Meticulously monitor systems performance metrics and implement proactive measures.
- Swiftly troubleshoot emerging systems issues and collaborate with cross-functional teams.
- Continuously stay abreast of emerging technologies and its best practices.
- Proficient in handling windows operating systems, installing software patches/upgrades.

**SEPTEMBER 2018 – DECEMBER 2019**

**TEAM LEAD, ARROW ELECTRONICS**

- Lead a group of twenty employees to achieve production output based on required work load for the day hence maintaining quality in all levels and My decisions are guided by policy, procedures & business planning.
- Identify potential challenges and risks, and solve problems efficiently and quickly.
- Directly worked with associates for training and inspection/measurement of processes.
- Performed intermediate troubleshooting & analyze symptoms displayed by units using established test equipment and procedures to determine the pass or fail status.

**APRIL 2018 – AUGUST 2018**

**PRODUCTION TECHNICIAN II, ARROW ELECTRONICS**

- Worked on various OEM Servers and certified them accordingly.
- Installed systems (Servers, Desktops, Laptops) hardware and components.
- Perform builds of low complexity products according to build plan and companies requirements.
- Maintained product documentation; capture component, system serial numbers and apply product labeling.
- Prepare product for assembly; kit and package product, Identify and process non-conforming devices.

**JANUARY 2015 – DECEMBER 2017**

**TECHNICAL SUPPORT SPECIALIST, SUNNET SYSTEMS LTD**

- Administered and supported OEM Servers, desktop-based IT infrastructure and applications.
- Provided technical support & problem resolution for OS, workstations and servers.
- Conducted product research and evaluation to enhance support & maintenance processes.
- Implemented software and handled hardware configuration remotely.
- Ensured stable performance of OS environment through monitoring and capacity planning.

## **JULY 2012 – DECEMBER 2014**

### **ENTERPRISE SERVER/STORAGE ENGINEER, SUNNET SYSTEMS LTD**

- Worked as a team lead in several client's server installation, maintenance & repairs.
- Team lead in iSeries/AS400 management & maintenance.
- Responsible in managing & maintaining tape libraries maintenance.
- Technical support engineer on VMware Implementations and Supports.
- Supervising & participating in collocation of datacenters.

## **APRIL 2009 – JUNE 2012**

### **SYSTEMS/DESKTOP SUPPORT ENGINEER, DEPARTMENT OF PETROLEUM RESOURCES (DPR)**

- Analyze, test, troubleshoot to ensure networks operated correctly with minimal interruption.
- Troubleshoot and repaired servers, desktop/laptops and printers to enhance performance & its availability.
- Collaborate with other system engineers to ensure system compatibility and integration.
- Ensured systems patches and firmware are UpToDate, else perform updates/upgrades.
- Provide end-user support, including troubleshooting on hardware, software & applications used by employees.
- Preparing weekly reports on servers' health check and system performances.

## **TRAININGS**

- **AWS Solution Architect** – Self Study – 2024
- **IBM Storwize V7000 Implementation** – Dubai, UAE (Oct. 2015)
- **IBM AWSP Power & Storage Training** – IBM Center, Lagos, Nigeria (June 2015)
- **IBM Big Data & Analytics Training** – Transcorp Hilton, Abuja, Nigeria (March 2014)
- **VMware Virtualization Training 5.1** – Global Knowledge, Dubai, UAE (Dec. 2013)
- **IBM System X & Blade Center Enterprise Training** - IBM Office, Nigeria (July, 2013)

## **PROFESSIONAL CERTIFICATIONS**

- **VMWARE:** VMware Certified Professional 5 - Data Center Virtualization (**VCP5-DCV**)
- **IBM POWER 8:** Power Systems with POWER8 Enterprise Technical Skills **V1**
- **IBM ENTERPRISE STORAGE:** Enterprise Storage Technical Support **V3**
- **IBM HIGH-END TAPE LIBRARY:** Certified High-End Tape Technical Solutions **V7**
- **IBM SYSTEM X:** Server Family Technical Support **V1** and Technical Expert **V6**
- **IBM SYSTEM X:** IBM System X and Blade Center Technical Fundamentals **V10**

## **EDUCATION**

**JULY 2007**

**BACHELOR OF ELECTRICAL, ELECTRONIC AND COMPUTER ENGINEERING.**

**NNAMDI AZIKIWE UNIVERSITY, AWKA, NIGERIA**

## **SKILLS**

- Technical Support / Analyst / Backup & Recovery
- Desktop / Laptop Supports / Software Patching
- Troubleshooting / Server Installations
- Project Planning / Analytical Skills