

# David McGlinchey

317-522-8992

dmcglinchey.dm@gmail.com

## Education

Attended Ivy Tech Community College, Indianapolis, IN  
General Studies

January 2011 - December 2011

## Work Experience

### **Assembly Group Leader**

TLD Ace Corporation

November 2020 - Present

Hartford, CT

- Reviewed work orders, product specs, and blueprints for scheduled work assignments within the department based on priority and worker skill.
- Assigned duties to department members to coincide with current production schedules and ensure work is performed in a safe and qualified manner
- Requisition tools, supplies, and equipment for the department.
- Supervised, trained, evaluated, and disciplined department members in coordination with the foreman.
- Responsible for the safekeeping of all the company's tools assigned to the section, and the safe operation of such tools, machines, and equipment by department members.
- Responsible for good housekeeping and following the company's safety practices such as 5S and the department's safety checklist.
- Ensure proper recording of all travelers, process and inspection sheets, and time slips on a daily basis.
- Perform activities such as assembling sheet metal and mechanical components.
- Maintain the currency with respect to technical and supervisory skills by attending training classes, special technical and administration courses; seminars, exhibits and trade shows are needed.

### **Rail Car Technician**

Kawasaki Rail Car

July 2019 - October 2020

New Haven, CT

- Performed inspections, testing and maintenance in accordance with company and 49CFR regulations.
- Used a variety of test equipment to diagnose malfunctions, troubleshoot and repair circuits.
- Received extensive training in function testing and performed test procedures on HVAC, brakes, propulsion, communications systems, trainline systems, sign systems, automatic train control systems, general functional tests, hi-potential tests, wiring continuity tests, pneumatic leakage tests, dynamic tests, burn-in tests, etc.
- Regularly demonstrated knowledge of mechanical, hydraulic, and pneumatic systems and ability to read piping diagrams, mechanical drawings, technical manuals and electrical schematics
- Extensive experience with CNC machines.
- Responsible for mechanical repairs to drive systems, wheels/wheel sets (trucks), suspension and other components of the propulsion system.

### **Operations Supervisor and Support Manager**

Reliable Parts

Oct 2016 – May 2019

Indianapolis, IN

- Managed activities and processes involved with the loading and unloading of trucks and set new store records for truck unloading and product placement.
- Planned daily manpower needs and set schedules to ensure maximum productivity while still maintaining staff safety and production quality.

- Supervised and directed employee work and monitored employee performance, including providing further mentoring and guidance if necessary.
- Developed a customer-centric attitude to ensure customer needs, complaints, and issues were successfully resolved within company guidelines and standards.
- Aided in the design and execution of merchandising strategy.
- Built mutually beneficial relationships with associates, vendors, carriers, and customers.

**Service Manager and Lead Technician**  
Valvoline

March 2012 – Aug 2015  
Indianapolis, IN

- Promoted a culture of high performance by setting clear expectations, holding employees accountable, facilitating a productive work environment, and setting ambitious goals.
- Achieved car count and sales growth while supporting the development of a fast and friendly guest service culture in the store.
- Recruited, hired, and retained qualified team members to meet the company needs.
- Developed team members by supervising, evaluating and sharing feedback, providing coaching and training opportunities to drive sales and achieve key performance.
- Reviewed operational reports and records to ensure adherence to company policies and procedures.
- Managed payroll budgets and monitored expenses to increase store profitability
- Continued responsibilities as automotive technician.

**Assistant Manager and Automotive Technician**  
Valvoline

March 2011 – March 2012  
Indianapolis, IN

- Assisted the Service Manager in the daily operation and oversight of the service center
- Mentored, led, and trained team members to optimize their development.
- Assumed responsibility for inventory, labor management and financial performance of the center.
- Provided superior customer service and built relationships to ensure repeat, loyal customers.
- Performed routine automotive maintenance tasks, including oil changes, tire rotations, transmission flushes, air conditioner re-charges, front-end alignments, battery installations and headlight/tail light installations.
- Maintained a working knowledge of current industry best practices in automotive repair
- Conducted extensive diagnostic procedures to determine the sources of customers' problems and provide accurate repair recommendations.
- Maintained legible and accurate paperwork for both the customer and for our records.
- Regularly received additional training and maintained ASE certification.

Skills

- Proficient use of hand tools (wrenches, screwdrivers, sockets, etc.)
- Trouble-shooting using multimeters and PC-based test equipment, chart recorder, oscilloscope, etc.
- Ability to read piping diagrams, mechanical drawings, technical manuals and electrical schematics
- Knowledge of mechanical, hydraulic and pneumatic systems
- Trained in function testing and electrical field testing