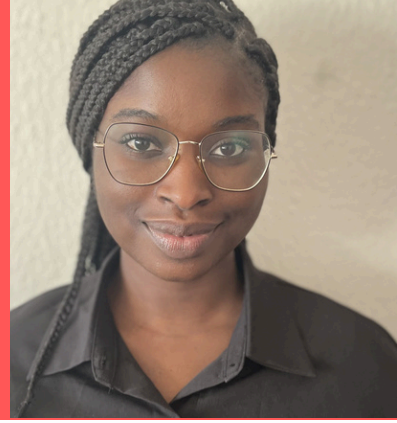


# DIAGNE AMY



## CONTACT

amykdge@gmail.com  
0643291173

## PERSONAL AND PROFESSIONAL SKILLS

Project management  
Sense of initiative  
Team spirit  
Autonomy

## LANGUAGES

French : native language  
English : fluent

## SKILLS

**DIGITAL SIGNAGE**  
Navori ql manager

**ERP**  
Odoo  
Planitech

**CRM**  
Salesforce

**OFFICE TOOLS**  
Office package

**MODELLING**  
Lucidchart  
Camunda

**PROGRAMMING**  
Python

**WEB**  
HTML/CSS

**DATABASE**  
SQL

**BI**  
PowerBi

**OPERATING SYSTEM**  
Linux  
Windows

**INFORMATION SYSTEM DESIGN**  
UML  
MERISE  
BPMN

**PROJECT MANAGEMENT**  
Trello  
Jira  
Project Monitor  
ServiceNow

## PROFIL

I hold a Master's degree in Computer Methods Applied to Business Management and am seeking a permanent position. With a strong sense of responsibility, I am able to quickly self-train to familiarize myself with the tools and systems used, enabling me to contribute effectively and add value to your team.

## PROFESSIONAL EXPERIENCE

### IT PROJECT MANAGER

Bordeaux Métropole - Bordeaux, France | October 2023-December 2024

### APPRENTICE IT PROJECT MANAGER

Bordeaux Métropole - Bordeaux, France | September 2022-September 2023

- IT Audit and modeling of existing processes
- Configuration of business software
- IT support
- Change management
- User training
- GDPR & RGAA (French Accessibility Standards) compliance updates
- QA testing

### TRAINEE IT PROJECT MANAGER

Orange - Dakar, Sénégal | May-August 2022

- IT Audit
- IT support
- Analysis and reconfiguration of the existing software

### SALESFORCE TRAINEE CONSULTANT

Kanel Services - Paris, France | April-June 2021

- Technical and functional training in English on Salesforce
- Analysis and definition of client company requirements
- Design of Salesforce solutions based on the client's CRM system
- Specific developments using databases
- Data migration

## ACADEMIC PROJECTS

- Development of a web application (messaging, document repository, timetable)  
-Agile method
- Development of a plug-in for learning and increasing knowledge of products in the Java/J2ee ecosystem  
-Role of Product Owner  
-Analysis and definition of customer requirements  
-Definition of tasks on Jira  
-Technical and functional specifications  
-Drafting technical and functional documentation
- Improve of a Java-based task management tool
- Designing an e-commerce site using Odoo

## EDUCATION

### MASTER OF BUSINESS INFORMATICS

University of Bordeaux | 2021-2023

### BACHELOR DEGREE IN BUSINESS INFORMATICS

University of Bordeaux | 2017-2021