

Earl Sleightholm

OBJECTIVE

To utilize my education, vast experience, and positive demeanor in a management role, as well as to continue to learn and gain valuable and informative skills in a progressive organization, like TLD America.

RESUME HIGHLIGHTS

- Experience with leading a team of service professionals
- Experience with encouraging team collaboration and a positive work environment
- Experience meeting quality standards that are aligned with TLDs organizational goals
- Ability to monitor and enhance customer satisfaction by addressing inquiries, concerns, and escalations as they arise
- Experience delivering cost-effective and quality service, while maintaining high-quality standards
- Collaboration skills; bringing in the proper stakeholders to work on an issue or problem
- Strong organizational skills to manage my daily activities, schedule, and timelines effectively
- Experience identifying issues and proposing solutions to drive process improvements

EDUCATION AND RECENT TRAINING

2022	TLD Training Facility	Sherbrooke, QC
AST Level 1, AST Level 2 Training		
2022	TLD Training Facility	Lebrun, QC
AST Level 1 Training		
2022	TLD Training Facility	Saint-Lin, FR
AST Level 1 Training		
2022	TLD Training Facility	Windsor, CT
AST Level 2 Training		
2022	TLD Training Facility	Windsor, CT
EPA 608 and 609 Certification		
2015	Mohawk College	Hamilton, ON
Truck and Coach Technician 310T, Red Seal obtained		

WORK EXPERIENCE

June 2021 - Present	TLD America	Various Locations
Area Service Technician		

Phone: (289) 400 2146 • E-mail: sleightholmearl@gmail.com

- Organizes work/assignments independently with a strong sense of results and customer satisfaction
- Troubleshoot and diagnose machine problems and issues that may arise
- Prepare reports and follow up on tickets independently
- Perform repairs and adjustments to various equipment components and operating systems and related components
- Ability to disassemble and reassemble machines; loaders etc.
- Worked collaboratively between TLD America, and internal and external customers/partners
- Inspect, repair, and/or overhaul components, such as electrical, pneumatic, and hydraulic systems
- Performed routine housekeeping duties such as cleaning the work area, and toolboxes and maintaining the company vehicle
- Organized and developed systems that create an efficient workflow to meet stringent project and task deadlines

November 2019 – June 2021

Pearson International Airport

Mississauga, ON

Mechanic, De-icing Operations

- Repairs/maintains engines, components, parts, and attachments to de-icing vehicles, mobile, fixed and towed ground support equipment, including snow removal and mechanized sweeping equipment, motor vehicles, diesel tractors, compressors, diesel, gasoline, and gas turbine-powered power units.
- Inspects and carries out preventive maintenance on de-icing vehicles, ground support, and emergency power units
- Performs other duties relating to de-icing vehicles, ground support equipment, and emergency power units
- Level 2 security clearance (Restricted Area Identification Card) through the Government of Canada
- Obtained airside vehicle operator permit - driver's license to operate vehicles in the airport movement areas
- Certified fire extinguisher training and working at heights training at Festi Training Centre located at Pearson International Airport

September 2015 – November 2019

Sheehan's Truck Centre

Oakville, ON

310T Truck and Coach Technician

- Worked as backup foreman and lead hand
- Maintain a fleet of lease vehicles
- Inspect, diagnose, and repair a variety of issues including electrical, hydraulic, and mechanical truck components
- Completed thorough industry-leading training
- Interact with customers to better understand vehicle breakdown issues
- Certified "uptime" diagnostic technician

March 2015 – September 2015

Road Star Service

Oakville, ON

310T Truck and Coach Technician/ Shop Supervisor

- Completed annual safety inspections
- Electrical, Mechanical, and Hydraulic diagnosis and repair
- General repair on van/reefer trailers
- Preventative maintenance

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October 2011 – March 2015

Truck Town Service Inc

Oakville, ON

Truck and Coach Technician

- Maintaining safe work conditions and cleanliness
- Inspect tractors and trailers
- Perform a multitude of repairs
- Perform preventative maintenance and oil changes
- Responsible for direct communication with customers

OTHER TRAINING AND SKILLS

- WHMIS Training
- Ability to operate a shunt truck and forklift
- Excellent knowledge of building materials – lumber, drywall, and logistics

REFERENCES

References are available upon request.