

Edward Maina Wanjihia

CARRICULUM VITAE

Nationality: Kenyan
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Email: emaina@kenya-airways.com / eddie_maina@yahoo.com
Date of Birth: 02-02-1973, **Age** 48 Years
Driving License ID no. 0451378(OYG-105) – Classes BCE
Passport no: 11397459
Covid-19 Vaccine BK363356
Languages: Fully Vaccinated
Gender: Fluency in oral and written English and Kiswahili
Marital Status: Male
Married

CAREER

OVERVIEW

I am strong believer in value based leadership and highly skilled, creative and extremely diligent towards my work quality. I am an employee of Kenya Airways Plc with a 21 year working experience having been employed on the 1st of June 1996. Currently I hold Gse Senior Technician position supervising a team of 10. My years of experience are well characterized by a consistency in the delivery of values expectations and results. Am also highly aware of what great customer service and amazing experiences should look and feel like which is a plus to the existing team synergy in your organization.

SKILLS & ABILITIES

- Excellent written, verbal and visual communication skills.
- Strong interpersonal skills with an ability to work effectively and sensitively in diverse teams
- High ethical standards and values characterized by impeccable level of integrity, and confidentiality.
- Strong initiative-taker with an ability to make independent decisions.
- Passion driven strong business sense, critical thinking, problem-solving and decision making abilities. Strong Analytical skills vital to independently advise, recommend, and resolve highly complex problems.
- Computer literate including word processing, spreadsheet and ERP systems

- Also trained, skilled and Authorized by the Company to operate Tractors, Conveyor Belts, Hi-Loaders, Cranes and Car Lifts, Aircraft Pushback, Forklifts and Reach Trucks.

WORK EXPERIENCE

TECHNICIAN

01/06/1999-20/3/2010

MAIN ROLES PERFORMED

- Carrying out assigned repair and replacement tasks on GSE systems and components.
- Servicing, maintaining, repair and documentation of maintenance activities on GSE and motor vehicles for service delivery in a safe and cost-effective manner.
- Identification and requisitioning of materials for the task at hand in order to ensure timely release and availability of GSE and other facilities for ground operations
- Performance of maintenance activities, while conforming to documented safety procedures and policies, including reporting hazards, accidents and incidents.
- Adherence to KQ WAY principals and best practice

SENIOR TECHNICIAN

20/03/2010– 06/2/2023

MAIN ROLES PERFORMED

- Servicing, maintaining and repair of GH equipment and facilities
- Assessing defects on GSE and facilities perform root cause analysis and carry out corrective measures.
- Carrying out overhauls on major equipment components which include engines, Gear boxes and transmission systems, hydraulic and electrical systems.
- Identification and requisitioning of materials for the task at hand in order to ensure timely release and availability of GSE and other facilities for ground operations.
- Embracing and maintaining a positive safety culture, a healthy and secure work environment to self, fellow colleagues and GH equipment/facilities in order to maximize productivity.
- Identifying and reporting hazards, near misses, incidents and accidents.
- Guiding, Training and Mentoring newly recruited and current GSE technicians attached to me.

TEAM LEADER

MAIN ROLES PERFORMED

6th/02/2023 To-date

- To ensure the provision of cost effective maintenance services to all ground handling equipment based at a Station
- Provide maintenance services to the standards required by ground handling operations to ensure safe, serviceability and availability of equipment to end users
- To control, monitor and continuously report the cost effective deployment of maintenance resources to improve efficiency and reduce cost.
- To develop and implement a planned maintenance program that monitors and reports equipment defects, performs root cause analysis and undertakes corrective measures
- To control inventory in liaison with the relevant department with the aim of optimizing their related costs.
- To develop staff and provide necessary skills To maintain equipment records/history to the required standard
- To provide and embrace a positive safety culture, a healthy and secure working environment in compliance with the relevant legislative requirement.
- Assist to perform risk assessment and maintain risk register
- Adhere to KQ WAY principals and best practices

**Other Acting
Appointments**

Controller Gse Mombasa – 11th Feb 2008 to 14th March 2008

Team Leader Gse Mombasa – 1st Aug 2008 to 24th Dec 2008

EDUCATION & TRAINING

Institution	Course	Start Date	End Date
University of Nairobi	Doctor of Philosophy Degree In Business Administration [PhD]	1/01/21	Ongoing
University of Nairobi	Master of Business Administration MBA (Finance)	05/09/16	20/12/19
University of Nairobi	Bachelor Degree in Project Planning and Management	07/05/12	04/09/15
University of Nairobi	Diploma in Purchasing and Supplies Management	01/10/09	30/10/10
Kenya Airways Academy	Train the Trainer Advanced Certificate	17/08/21	17/08/21
Kenya Airways Academy	Dangerous Goods Regulations CAT 8	13/08/21	13/08/21
Kenya Airways Academy	Customer Service Management	21/10/21	21/10/21
Humanitarian Leadership Academy	Risk Management	18/10/21	18/10/21
KASNEB	Certified Public Accountants (CPA2)	01/08/ 20	17/06/21
Peace Operations Training Institute	Training in Logistics	02/08/17	10/02/19
Peace Operations Training Institute	Training in Gender Awareness	02/08/17	01/03/19
Peace Operations Training Institute	Training in Civilian Service	02/08/17	01/04/19
Kenya College of Commerce and Hospitality	Certificate in Computer Software Applications	03/05/07	24/11/07
Kenya Industrial Training Institute	Motor Vehicle Technician Part 2	10/07/93	15/07/94
Kenya Industrial Training Institute	Motor Vehicle Technician Part 1	06/09/91	31/07/92
Kirwara Boys' High School.	Kenya certificate of Secondary Education	04/01/87	31/12/90
Rwegetha Primary School	Kenya Certificate of Primary Education	01/01/79	31/12/86

**PERSONAL
DEVELOPMENT
COURSES**

- Basic Training in Occupational Health and Safety(Legal notice no.31/04) by Risk and Safety Management Consultants Ltd
- Basic Occupational Safety and Health by Directorate of Occupational Health and Safety
- Emergency Support Team Training by Blakes Emergency Services
- Make Mentoring Count by Kenya Airways Academy
- Aviation Security Training by Kenya Airways Academy
- Airside Safety Training by Kenya Airways Academy
- Safety Management Systems (SMS) Training by Kenya Airways Academy
- Total Quality Management Training by Kenya Airways Academy
- New Supervisor Fundamentals Training-by Kenya Airways Academy
- Fleet Management for Fleet Managers 3.0 -World Health Organization
- Resilience Monitoring and Evaluation Certificate –World bank
- Procurement and Logistics Certificate (29th June 2022)
- Preparing and Responding to Active Shooter Incidents (UNDSS)
- BSAFE Training (UNDSS) (09-Feb-2022)
- Warehousing Course – Disaster Ready. Org
- Fleet Management course - Disaster Ready. Org
- Conflict of Interest Risk Management–World bank
- Become a Project Manager
- Managing Project Stakeholders
- Customer Service Foundations
- Customer Service Problem Solving and Troubleshooting
- Excel Analyzing and Visualizing Cash Flows
- Financial Modeling Foundations
- Financial Modeling and Forecasting Financial Statements
- Running a Profitable Business Understanding Financial Ratios
- Project Management Foundations Communication
- Project Management Foundations Schedules
- Project Management Foundations Teams

**EQUIPMENT
SPECIFIC
TRAININGS**

- Lubricants and Lubrication Training by Vivo Energy
- Commander 15i Maintenance Training by – JBT Aerotech
- Forklift –Counter Balance Operator Training by conducted by ITSSAR [UK]
- SCHOPF Ground Support Equipment F246 by Schopf

Maschinenbau GMBH

- Trepel Champ 70W Operation and Maintenance Training by Trepel Airport Equipment GMBH
- Trepel Champ 140 Operation and Maintenance Training Course by Trepel Airport Equipment GMBH
- Massey Ferguson Technician Training Course by FMD East Africa
- Massey Ferguson MF 200 Series Tractors Technician Training Course by FMD East Africa

PERSONAL VALUES Integrity , Humility& Generosity

**PROFESSIONAL
BODY
MEMBERSHIP** Member of Project Management Institute [PMI]

AWARDS Kenya Airways Safety Assessor Award 2016
Safety Champion Mombasa Station Award 2015

**VOLUNTEER
RESPONSIBILITIES**

- University of Nairobi- Mombasa Students Mentorship Role
- Member of Ground Services Safety Committee
- First Aider
- Member of the Emergency Response Team

REFEREES

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