

# Luciano Certoma

Maintenance & Operations Manager | Aviation GSE | Team Leadership | Process Improvement  
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## Summary

Maintenance & Operations Manager with 5+ years of leadership experience in aviation ground support and transportation operations. Proven success improving turnaround times, safety compliance, and team performance in fast-paced airport environments. Bilingual English/Spanish.

## Professional Experience

### GSE Technical Lead

Advance Ground Systems Engineering - Perot Field Alliance Airport - DFW, TX  
February 2025 to present

- Led technical execution of MRO maintenance operations through OEM-spec restorations and quality control for ground support equipment.
- Drove the development of quality standards and technician onboarding during launch of the company's first North American service center.
- Served as bilingual liaison (English/Spanish) between technicians, leadership, and clients to support service delivery and communication.

### GSE Maintenance & Flight Operations Supervisor

World Flight Services - DFW International Airport, Dallas, TX  
October 2022 to February 2025

- Led maintenance operations for a diverse fleet of 800+ assets in a high-volume, 24/7 airport environment, ensuring safety and regulatory compliance.
- Managed and scheduled an 11-person maintenance team; improved turnaround times by 30%.
- Coordinated flight operations and ground services, achieving record-low delays at assigned stations.

### Maintenance Manager

Mose Automotive - Mesa, AZ  
August 2019 to October 2022

- Managed scheduling, inspections, repairs, and maintenance staff to meet operational goals.
- Controlled maintenance budgets and costs while optimizing uptime and work quality.
- Maintained documentation, contracts, and invoices in compliance with company procedures.

### Mechanic

Juan's Auto Repair - Mesa, AZ  
July 2018 to August 2019

- Performed diagnostics, repairs, and engine rebuilds on gas and diesel vehicles.

## Education & Certifications

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**Education:** B.S. Aviation & Transportation Management, Arizona State University

**Certifications:** Student Pilot License (Solo), DECA Emerging Leaders, NRF Sales Certificate

## Skills

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Maintenance & Operations Leadership, Aviation Ground Support Equipment (GSE), Fleet & Asset Management, Preventive & Predictive Maintenance, Safety Compliance & FAA Regulations, Team Management & Staff Development, Scheduling & Resource Allocation, Budgeting & Cost Control, Process Improvement / Continuous Improvement (CI), Operational Efficiency & KPI Tracking, Multi-Shift / 24/7 Operations, CRM & Maintenance Management Systems, Technical Training & Onboarding, Quality Control & Standards, Bilingual: English / Spanish