

MANISH KALAPPA

Technical Project Coordinator | Industrial Equipment | Cross-Functional Operations

Date of Birth: 04-01-1999 | Location: Luxembourg | Ph. No: +352-661826298

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Immediately available in Luxembourg with full-time work rights. Open to on-site roles.

Engineering-trained project coordinator with experience in manufacturing support, cross-functional collaboration, and technical documentation. Motivated to apply technical understanding and project skills to support client delivery and quality-focused industrial operations. Proficient in coordinating timelines, managing project risks, and engaging stakeholders across departments. Currently based in Luxembourg and immediately available for full-time, on-site assignments in Production, R&D and related sectors.

EXPERIENCE

Master Thesis Researcher – Paul Wurth S.A, Luxembourg

March 2024 – October 2024

- Analyzed slag granulation fluid dynamics and process parameters to identify inefficiencies; developed data visualization tools that improved process insight and monitoring speed by 15%.
- Partnered with cross-functional teams to provide data-driven insights and clear communication on process improvements.
- Delivered presentations and documentation in a customer-friendly format, ensuring non-technical stakeholders could follow progress.
- Supported project reporting to managers by building dashboards and summaries of findings.

PHYSICAL IT ASSETS MANAGEMENT OFFICER (PART-TIME) University of Luxembourg

October 2023 – February 2024

- Led the installation, configuration, and deployment of IT systems across the organization using SCCM and Intune, ensuring smooth integration with minimal user disruption.
- Served as first contact for staff regarding IT setup and troubleshooting, ensuring smooth user experience during onboarding and daily operations.
- Coordinated with business groups across departments to deliver IT assets, respond to queries, and resolve incidents with minimal disruption.
- Maintained ServiceNow records for transparency, ensuring stakeholders had up-to-date visibility of IT stock and deployment status.

Robot Customization Intern – FANUC Europe, Luxembourg

July 2023 – October 2023

- Collaborated with automotive OEM customers (Volkswagen, Porsche, Tesla) during testing and validation, ensuring product requirements and timelines were met.
- Supported customer queries during installation and calibration, providing clear technical explanations and resolving issues quickly.
- Prepared reports and QA documentation to be shared with clients, improving traceability and customer confidence in deliverables.

Graduate Engineering Trainee (Customer & Project Support) – SLVK Technologies, India

September 2020 - July 2022

- Acted as the first point of contact for internal teams and external vendors, ensuring smooth communication and timely delivery of equipment and services.
- Supported onboarding and induction of vendor teams on-site, coordinating logistics and providing guidance on workplace procedures.
- Handled customer-facing documentation such as inspection logs, progress updates, and compliance reports to maintain transparency and trust.
- Escalated issues raised by business managers and external partners, coordinating with engineering and procurement teams to resolve them proactively.
- Assisted in planning and hosting site walkthroughs and layout reviews, ensuring customer feedback was captured and addressed in project execution.

EDUCATION

M.S. in Sustainable Product Creation – University of Luxembourg, Luxembourg

September 2022 – September 2024

Modules: Operational Excellence, Project Management, Supply Chain and Logistics, Managerial Accounting, Digital Factory Planning, Programming in MATLAB and Python, Finite Element Methods, Machine Design, Laser Technology.

B. Eng. In Mechanical Engineering- Don Bosco Institute of Technology, India

August 2016 - 2020

Modules: Manufacturing, Quality, Energy, Project Management, Thermodynamics and industrial engineering concept.

Thesis and Paper: Design and development of Intuitive Seed Sowing Robot with Depth Controller. [ICIIIME]

SKILLS

- **Industrial Project Support:** Technical Documentation, Equipment Delivery Support, Industrial Project Risk Management
- **Customer Engagement:** First point of contact, onboarding/induction support, escalation handling, event support
- **Workplace Support:** ServiceNow, Microsoft Office Suite (Excel, Word, PowerPoint), IT asset coordination
- **Communication:** Cross-functional liaison, reporting, business updates, vendor engagement
- **Events & Inductions:** Hosting walkthroughs, supporting workplace events, preparing training material
- **Languages:** English (C1), French (A2.2 – improving), German (B1)