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PRAKASHRAJ

Summary

- Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.
- Dedicated Manager with experience in achieving tangible results and cross-team collaboration. Proactive and excited to partner with like-minded individuals to achieve goals.
- Responsible Manager, passionate about delivering outstanding quality and service. Offering 19 years of experience in industry with history of recognition for performance.
- Certified Technical personal with vast experience in effective and efficient operations. Displays outstanding knowledge and practical expertise to provide exceptional all-round service.
- Motivated with 19 years of progressive experience. Energetic self-starter and team builder. Navigates high-stress situations and achieves goals on time and under budget.
- Expert technical personal bringing 19 years of expertise in Aviation industry. Effectively manages assignments and team members. Dedicated to self-development to provide expectation-exceeding service.
- Detail-orientated adept at making critical decisions, managing deadlines and conducting team reviews. With expertise in analysis and quantitative problem-solving skills, dedicated to company growth and improvements.
- Trustworthy Manager with 19 years of practical experience and dedicated work ethic. Self-motivated to consistently provide first-class results in line with stringent targets and deadlines.

WORK EXPERIENCE

Manager Ground Support

Blue Dart Aviation Ltd

Mar 2019 – August 2022

Mumbai, India

Profile: station level HOD with below responsibility.

- Created plans and communicated deadlines to complete projects on time.
- Collaborated with staff to formulate budgets and improve department revenue.
- Picked up additional tasks to aid team success.
- Measured and accurately processed materials to minimise wastage.
- Implemented more efficient processes and reduced wasted resources.
- Identified issues, analyses information and provided solutions to problems.
- Supervised and mentored junior team members, providing detailed instructions and guidance to maximise team efficiency.
- Demonstrated consistent hard work and dedication to achieve results and improve operations.
- Planned roster to maintain high service levels while minimising payroll costs.
- Met schedule using excellent planning and coordination skills.
- Collaborated with team members to achieve target results.
- Enhanced working relationships by participating in team-building activities.

Technical Duty Officer, Techniques

Celebinas Airport Services India Pvt Ltd

Aug 2009 - Mar 2019

Mumbai, India

Profile: Sr Level in-charge with below responsibility.

- Preparation & Planning of Maintenance Schedule of vehicles & equipment's.
- Supervising Up keeping of scheduled Maintenance check list & relevant entries in the respective log books
- Monitoring daily snags & preparation of repair schedule.
- Monitoring of Daily Inspection of vehicle & equipment's.
- Assistance to stores section in keeping inventory of spares according to scheduled maintenance & frequent snags.
- Keeping the subordinates informed about any service bulletin from OEM.
- Preparation of monthly roster of Technical staff.
- Planning of manpower according to scheduled maintenance.
- Monitoring performance of technical staff.
- Submission of staff performance report for up gradation of technical staff according to their performance.
- Develop, implement and maintain Technical strategies, taking into account the resources available to optimize results.
- Provide sound strategic leadership related to human resources, in order to optimize human capital output, and to maintain sound human management relations.
- Compile and submit reports as required in relation to key performance areas of the department to assist the management.
- Representing department at time of audits conducted by the customer airlines.
- PM/HR SAP MODULE.

Supervisor, Ground Support

Kingfisher Airlines

Dec 2005 - Jul 2009

Bengaluru, India

Profile: station level in-charge with below responsibility.

- Trained staff in skill management practices including reviewing and reconciling daily transactions
- Displayed proactive problem-solving and query-resolution skills to provide superior customer service.
- Optimised workflow by updating teams with critical operational information in fast-paced environment.
- Developed and maintained effective relations with company employees at various levels of organization.
- Equipped staff with knowledge and skills to reach company targets, coaching and mentoring new joiners and underperforming employees in best operational practices.
- Led performance reviews and appraisals, clearly communicating areas for further improvement.
- Strategically planned shift schedules, processed holiday requests and granted leave to optimise labour costs and productivity.
- Strategically delegated tasks throughout multidisciplinary team to yield maximum productivity.

Assistant Supervisor, Ground Support Maintenance

Cambata Aviation Ltd

Dec 2002 - Dec 2005

Mumbai, India

Profile: electrical section with below responsibility.

- Built and maintained courteous and effective working relationships. Collaborated with team members to achieve target results.
- Developed ongoing programs using good team communication and collaboration.
- Developed excellent working knowledge of industry trends and improvements in processes.
- Troubleshoot problems and diagnosed system faults.
- Explored and created new ways to resolve problems with processes, technology or team members to improve overall efficiency.
- Demonstrated consistent hard work and dedication to achieve results and improve operations.

EDUCATION.

1, DIPLOMA IN MECHANICAL ENGINEERING

Korattymatha Technological Institute

Jul 1997 - Apr 2000

Kerala, India.

2, DIPLOMA IN ELECTRICAL AND ELECTRONIC ENGINEERING (Course Completed)

Thai Moogambigai Polytechnic

Nov 1993 - Apr 1996,

Tamilnadu, India.

TECHNICAL SKILLS

Certified in Maintenance and Operation all GSE Equipment procured by Kingfisher airlines in TLD Inc plant at Shanghai.

Certified in Maintenance and Operation of lower deck loader CHAMP W70 and main deck loader CHAMP W140 and W350. By Trepel GSE Inc Germany at Mumbai.

Certified in Maintenance and Operation of Goldhofer Towless Tractor AST-1x680(4x4) and AST-2L 400. by Goldhofer Germany in Mumbai.

Certified in Maintenance and Operation of Charlatte Electric Tug T135 by HEE Services Malaysia in Mumbai. Authorised Dealer of Charlatte.

Certified in Maintenance and Operation of Ground Power Unit's procured from MAK Control Inc

Certified in Maintenance and Operation of TLD ACU (model: 802/DUP) and ASU (600-270-DUP). By TLD GSE Inc America at Mumbai.

Certified in Maintenance and Operation of JBT Commander 15i/30i and Ranger 70 By JBT Singapore in Mumbai.

Certified as Trainer in Bridge Mounted Equipment's (Fixed Ground Power and Pre-Condition Unit) by Axa Power Inc Denmark.

PERSONAL SKILLS

Leadership	90%	Communication	70%
Self-motivation	80%	Decision Making	90%
Adaptability	90%		

LANGUAGES

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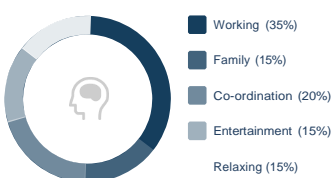
MOST PROUD OF

- Physical Organization
- Creative Thinking, Effectiveness, Productivity
- Planning
- Analyzing Issues, Decision Making, Project Management, Strategic Planning
- Team Work
- Collaboration, Delegation, Goal Setting, Group Leadership

AREAS OF EXPERTISE

19Years experience in maintenance of all types of GSE and Engineering Equipment's

MYTIME



HOBBIES

Biking Fitness