



JIBIN THOMAS

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PROFESSIONAL SUMMARY

Dedicated and detail-oriented professional with **over 6 years** of experience in ground handling operations, cabin appearance supervision and production engineering. Proven expertise in leading teams, coordinating aircraft turnaround procedures and ensuring strict compliance with aviation safety, security and quality standards. Skilled in ramp operations, cabin cleaning management and production floor supervision, with hands-on exposure to a wide range of commercial aircraft. Eager to leverage strong organizational and leadership skills to contribute to the growth and success of a dynamic organization.

KEY SKILLS

- Ground Handling Operations
- Aircraft Turnaround Coordination
- Cabin Appearance Supervision
- Ramp Operations & Baggage Handling
- Aviation Safety & Security Compliance
- Team Leadership & Staff Supervision
- Process Optimization & Efficiency
- Customer Service Excellence
- Production Floor Management
- Quality Control & Inspection
- Technical Documentation
- Problem-solving Abilities
- Effective Communication
- Time Management

WORK EXPERIENCE

TEAMLEADER

Dec 2022 – Mar 2025

Swissport Oman LLC, Muscat International Airport

Roles and Responsibilities

- Lead and supervise Ramp teams to ensure timely and high-quality aircraft turnaround.
- Coordinate with ramp, cleaning and maintenance teams to maintain operational efficiency.
- Liaise with airline representatives to fulfill special cleaning requests and address client concerns.
- Manage team schedules, assign daily tasks and monitor performance to meet service targets.
- Report and resolve any irregularities or damages identified during Walk around inspections.
- Ensure compliance with aviation safety, security and quality standards.

Ramp Agent

Dec 2019 – Dec 2021

Swissport Oman LLC, Muscat International Airport

Roles and Responsibilities

- Performed aircraft loading and unloading operations in accordance with safety and efficiency protocols.
- Ensured accurate and timely baggage and cargo handling, minimizing delays and discrepancies.
- Conducted pre- and post-operation equipment checks to maintain functionality and safety.
- Collaborated with ground handling, maintenance, and flight crews to ensure seamless turnaround.
- Adhered to aviation security and safety standards throughout all ramp operations.

Production Engineer

Aug 2017 – Jan 2019

Nitro Industries, India

Roles and Responsibilities

- Supervised daily manufacturing operations to ensure production targets were met within set timelines and quality standards.
- Monitored and optimized production processes to enhance efficiency, reduce waste, and improve product quality.
- Coordinated with maintenance teams to address equipment malfunctions and implement preventive maintenance strategies.
- Prepared detailed production reports and maintained accurate documentation for regulatory compliance.
- Trained and mentored technicians and operators on standard procedures and workplace safety protocols.

Mechanical Engineer Trainee

Nov 2015 – May 2016

Armstech Engineers Pvt. Ltd., BPCL Kochi Refinery, India

Roles and Responsibilities

- Assisted senior engineers in the installation, maintenance and inspection of mechanical systems within refinery operations.
- Gained hands-on experience with piping, structural components and rotating equipment.
- Participated in quality checks and ensured adherence to project specifications and safety standards.
- Supported project documentation, including daily progress reports and material tracking.

EDUCATION

• Diploma in Mechanical Engineering

Department of Technical Education, Tamil Nadu, India | 2015

• Higher Secondary

Board of Higher Secondary Education, Kerala, India | 2013

CERTIFICATIONS & TRAINING

• Certificate of Competence in GSE Operations

• Swissport Data Protection Training

• Certificate in Aircraft Handling (Ramp Agent)

• AVSEC SE01 – Aviation Security Awareness Training

• IATA Dangerous Goods Training

• Govt. of India Certification in :

Piping Engineering | Pipeline Engineering | Oilfield Engineering | Quality Control & Inspection | Welding Engineering | Ducting | Structural Engineering | Power Plant Engineering | Industrial & Construction Safety

• ASNT NDT Level II Certification (RT, UT, LPT, MPT)

• Diploma in AutoCAD (2D & 3D)

AIRLINES & AIRCRAFT HANDLED

• **Salam Air** – Airbus A320, A321 | **Air Arabia** – Airbus A320, A321 |

Air Pegasus – Airbus A320, Boeing 737 | **KLM** – Airbus A330 |

Turkish Airlines – Airbus A321, A330; Boeing 737 | **Fly Dubai** – Boeing 737 |

Air France – Boeing 787 | **Edelweiss / Vistara** – Airbus A340, Airbus A320

SOFTWARE SKILLS

• **MS Office** : Word | Excel | PowerPoint

PERSONAL INFO

• Nationality : Indian • Driving License : Valid Oman

• Date of Birth : 07/11/1994 • Passport No. : P043018

LANGUAGES

• English • Hindi • Malayalam