

Clint Booth

Heavy Equipment Technician/ Paving Product Specialist

Heartland, TX 75126

clintbooth13@gmail.com

214-734-0258

Meticulous Field Service Technician offering excellent skills in installation, repair, maintenance and customer service. Pursuing a similar position where focus and dedication are highly sought. Knowledgeable Field Service Technician who has spent more than 12 years working in demanding environments.

Energetic Heavy Equipment Technician offering a wealth of experience in interacting with customers and managing troubleshooting and repair. Hardworking, educated and willing to go the extra mile to complete any task

Authorized to work in the US for any employer

Work Experience

Paving equipment technician

ROMCO Equipment Co. - Carrollton, TX

August 2019 to December 2020

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Heavy Equipment Technician

Kirby-Smith Machinery, Inc. - Dallas, TX

April 2018 to August 2019

- Provided exemplary customer service on each field visit according to Kirby-Smiths' guidelines.
- Discussed recommended service options with customer and explained the costs involved.
- Properly completed work reports for each field visit.
- Reviewed all aspects of the job upon completion to alleviate equipment failure and prevent callbacks.
- Provided telephone support to customer by determining the cause of the issue and explaining the most effective solution.
- Trained and supported new hires so that they better understood the process flow and safety procedures.

- Performed annual service visits and completed preventative maintenance on all systems.
- Identified and corrected performance issues.
- Provided after-hours support for applications and project efforts when needed.

Field Service Technician/Product Paving Specialist

JA Riggs

October 2014 to March 2018

- Provided exemplary customer service on each field visit according to Riggs' guidelines.
- Demonstrated to customers the proper methods for operating the equipment after it had been installed.
- Interacted with all necessary partners including vendors, upper management and peers.
- Entered commands and observed system function to verify correct operations and detect errors.

- Maintained records of daily data communication transactions, problems and remedial actions taken.
- Trained users in the proper use of hardware or software.
- Followed internal procedures for change management, incident management and escalation.
- Escalated unresolved issues to the appropriate level.
- Discussed and recommended service options with customers and explained the costs involved.
- Properly completed work reports for each field visit.
- Reviewed all aspects of the job upon completion to alleviate equipment failure and prevent callbacks.
- Provided telephone support to customers by determining the cause of the issue and explaining the most effective solution.
- Trained and supported new hires so that they better understood the process flow and safety procedures.
- Operated all hand tools and power equipment according to company safety procedures.
- Performed annual service visits and completed preventative maintenance on all systems. Identified and corrected performance issues.
- Provided after-hours support for applications and project efforts when needed.

Field Service Technician

RK Hall Construction Ltd - Texarkana, AR

April 2011 to October 2014

- Demonstrated to operators the proper methods for handling the equipment after it had been installed.
- Discussed and recommended service options with customer and explained the costs involved.
- Reviewed all aspects of the job upon completion to alleviate equipment failure and prevent callbacks.
- Properly completed work reports for each field visit.
- Operated all hand tools and power equipment according to company safety procedures.
- Performed annual service visits and completed preventative maintenance on all systems.

Field Service Technician

SCOTT EQUIPMENT/ CASE - Texarkana, AR

August 2008 to April 2011

- Adjusted repaired systems to meet manufacturers' performance specifications.
- Safely used all hand and power tools, including T-stripper, T-cutter, torque and wrench.
- Completed routine maintenance to prevent future breakdowns.
- Interfaced with management and colleagues in a professional manner.
- Upheld top-quality workmanship and excellent customer service.
- Cleaned and removed grease on engines and engine compartments using specific chemicals.
- Disassembled engines and repaired or replaced defective parts.
- Replaced drive and hydraulic systems.

Education

High school or equivalent in General Studies

Minden High School

Skills

- Mechanic (10+ years)

- Heavy Equipment
- Caterpillar
- 2016 3rd place Tech Wars finisher for Caterpillar
- Welding
- Mechanical knowledge
- Fabrication
- Field Service
- Service Technician Experience
- Software Troubleshooting
- Mechanic experience
- Dealership experience
- Driving
- Hydraulics

Certifications and Licenses

Driver's License

CDL Class A