

Professional profile

I am a driven and dedicated manager with wide experience in building and leading teams with individuals of diverse backgrounds, a natural problem-solver and flexible. I am a reliable team player and am assertive while maintaining a good sense of humour and good attitude enabling great partnerships.

Professional experience

Aviation GSE – Station Manager GSE Maintenance

Dec 2022 – Present

- Managing 2 GSE maintenance shops at YUL airport
- Writing the Station Handbook
- Hiring automotive and heavy equipment mechanics
- Setting up maintenance shop
- Setting up resource management software Ebis
- Negotiating client contracts
- Setting up parts supply chain
- Managing and monitoring station cost and revenue
- Building and maintaining relationships with suppliers and customers
- Maintaining OSHA compliance in the workplace
- Diagnosing equipment faults
- Filing warranty claims

Swissport - Duty Manager Ground Handling

May 2022 – Dec 2022

- € Supervising ground handling teams
- € Training new employees
- € Organizing daily planning
- € Writing daily reports
- € Conducting audits through iAudit
- € Approving hours for payroll

Global Aviation Services - Ramp Agent

Sept 2021 - May 2022

- British Airways Load Supervisor
- Porter Ramp Lead
- Montreal D/A certified

Dyna Tool Industries – Production Supervisor

May 2017 – Aug 2021

- Coordinating a team of assembly associates.
- Training associates on assembly procedures.

- Creating and supervising a maintenance program for a thermal oil heating system. The challenge was to ensure safe working conditions while fulfilling the energy demands of two neighbouring companies.

Education

- Ecole National D'Aerotechnique - Aircraft Maintenance 2020 – 2022 (3 semesters)
- Forklift driver – 2015 (Quebec)
- Communication for Middle Management (Netherlands) – 2009
- Vocational training chemical industry (VAPRO/Netherlands) - 2004
- VCA II (Dutch OS&H for management) (Netherlands) – 2011
- Dutch HAZMAT and firefighter (Netherlands) - 2011

Skills and Competences

- Process control: analogue instrument panel, Siemens AS teleperm, DCS and PCS7.
- ERP: Dynamics AX, SAP, Ebis.
- Computer knowledge: Microsoft Office Word, Excel and PowerPoint, Adobe Photoshop, Illustrator, Dreamweaver, Audacity, Google Suite, Firefox.