

# Luke Thompson

## CONTACT INFORMATION

**Email:** Luket1999@yahoo.com

**Phone (Cell):** +1 (805)-804-7644

## Profile

I am seeking a position with TLD, this opportunity will allow me to showcase my talents in customer service and enhancing customer experience. If given the opportunity I can prove my worth to TLD, through my performance and be recognized as a "team player" expeditiously. I take pride in a commitment to product knowledge and details by staying in an organization.

## BACKGROUND

**Education: Ventura Highschool:** Graduated in 2017.

• **Santa Barbara City college:** August 2017- May 2019

Studied Communications for two years before transferring to Arizona state University to further my education.

• **Arizona State University:** August 2019-2022

**B.S Communications (2022)**

**Affiliations:** Sigma Chi National Fraternity (2019- 2022)

ASU Mentorship Program

Volunteer work for Huntsman foundation (Tempe, AZ) (2020)

Volunteer work for Adopt-A-Block in Isla Vista, CA (2019)

**Interests:** Golf, Skiing, Football, basketball, baseball, Podcasts, Health and fitness

## EXPERIENCE

**Trader Joes (Jan. 2017- Present): Crew Member**

*Ventura, CA (Store 118). Santa Barbara, CA (Store 59) Tempe, Az (store 91).*

Throughout my five-year career in the grocery industry, I have learned to grow enhanced commitment in product knowledge and how to provide excellent customer service.

Skills that I have learned throughout my time here include;

- Writing and handling store orders of section(s) assigned to me from management. Currently writing the order for the deli cheese and cut cheese section on trader joes.
- Managing inventory control to customer traffic.
- Reorganized my section to meet company standards and maximize sales.
- Seasonal merchandising
- Assisted other team members on a regular basis to achieve tasks and goals.
- Assisted customer's while on the sales floor, and register, always focusing on developing positive customer relations.
- Trained new members on work educate, customer service, sales techniques and how to conduct store orders.

**Spectron Inc. (May - Aug 2018): Intern**

*Ventura, Ca*

- Organized and maintained files
- Updated inventory spreadsheets

## SKILLS

Loyal employee, Negotiation, Team player, Working with team members in order to complete required tasks, Customer service, Motivation for sales, Inventory control, Managing products in assigned sections of work, Working on the sales floor, Creative and proficient worker; high motor; easily adapt to new environments; social, outgoing.