

## KENDELLE ROCK, MS, CPIM, SSGB

(Pronounced like “bell” with a D)

929-220-6834 | [Kendelle\\_Rock@outlook.com](mailto:Kendelle_Rock@outlook.com) | [linkedin.com/in/kendelle-rock](https://www.linkedin.com/in/kendelle-rock)

Connecticut | Open to Relocation

### PROFILE

---

- APICS-certified supply chain professional with a master’s degree and over 3 years of analytical experience across pharmaceutical, CPG, transportation, energy, financial services, and technology industries
- Detail-oriented and tech-savvy analyst with a proven track record in improving visibility and decision-making
- Collaborative leader with experience working on multiple projects simultaneously in fast-paced environments
- Insightful communicator skilled at translating complex information to technical and non-technical audiences

### SKILL

---

- **Supply Chain Management:** Procurement, Inventory Management, Supply & Demand Optimization, Supplier Diversity, Quality Control & Assurance, Operational Efficiency, Renewable Energy & Sustainability
- **Program & Project Management:** Leadership, Change Management, Continuous Improvement, Process Management, Digital Transformation, Employee Training & Onboarding, Standard Operating Procedures, French
- **Data Analytics & Visualization:** Power BI KPI Dashboard, Predictive Analytics & Forecasting, Process Mapping
- **Tools:** Excel, VBA, SAP, D365, Power BI, Tableau, DOMO, Tradecraft, DevOps, Access, SQL, Jira, Visio
- **Certifications:** Certified in Planning & Inventory Management (CPIM), Lean Principles, Six Sigma Green Belt (SSGB), Business & Economics Data Analytics, Leadership, Change Management & Negotiation

### PROFESSIONAL EXPERIENCE

---

#### North Highland (Cordence Worldwide)

Philadelphia, PA

##### *Data & Tech Supply Chain Program Analyst*

Jul 2022 – Jun 2024

- Honored as 2023 US Analyst of the Year for resolving KPI dashboard misalignment under pressure while maintaining composure and a solution-focused mindset, boosting data accuracy and visibility across operations
- Collaborated with supply chain AVP to transform digital analytics by navigating ambiguity and going above and beyond to deliver thought-provoking insights, contributing to \$1.2M additional business
- Managed end-to-end projects with cross-functional teams using quality at the source and data-driven stakeholder alignment, reducing SOP rework by 30% and achieving 98% supplier response with 95% timely data accuracy
- Oversaw process in ERP system for resource-constrained program by monitoring 10 staff, overcoming resistance, and creating process maps contributing to preventing the misallocation of \$3 million

#### Corning

Corning, NY

##### *IT Supply Chain Program Manager & Analyst Co-Op*

Jan 2022 – May 2022

- Improved acceptance of a new digital supply chain platform for 2,000 suppliers by facilitating a remote team of 6 to build purchase order process training for at least 60 change agents while managing project milestones
- Developed SharePoint Online forms for Proof of Value initiatives guiding the Global Supply Chain IT Director to bring scalable digital innovations globally across firm

#### Zebra Technologies

Holtsville, NY

##### *Global Supply Chain Management Intern*

Jun 2021 – Aug 2021

- Built KPI Calculation using Power BI DAX for usage analysis to drive and implement change on non-value-added reports across multiple departments
- Curated content for New Product Introduction and Lean Six Sigma by examining efficacy and objectives methodically increasing supply chain program’s completion by 40%

#### John Hancock (Manulife Financial)

Boston, MA

##### *Pricing Actuarial Assistant Co-Op*

Jan 2020 – Jun 2020

- Resolved a two-year-long operational problem in less than 45 days, reducing need for multiple spreadsheets while detecting unforeseen issues and investigating VBA code
- Galvanized a team plagued with opposing views by creating an inclusive group, securing a winning presentation

### EDUCATION

---

#### Purdue University, Daniels School of Business

West Lafayette, IN

##### *Master of Science: Economics*

May 2022

#### Queens College, City University of New York

Flushing, NY

##### *Dual Bachelor of Arts: Applied Mathematics & Economics, Minor: Business & Liberal Arts*

Jun 2016

### ADDITIONAL INFORMATION

---

#### Episcopal Diocese of New York

New York, NY

##### *Project Lead (Contract)*

Jun 2024 – Jun 2025

#### Association for Supply Chain Management (ASCM) New Haven Chapter

New Haven, CT

##### *Vice President of Membership*

Jul 2023 – Present